

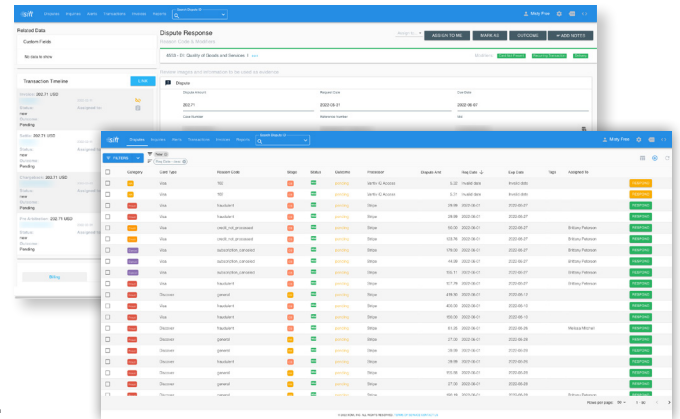
Reduce Chargebacks and Recoup More Revenue with Intelligent Dispute Management

Sift Dispute Management empowers businesses of all sizes to protect against chargebacks with an intuitive, all-in-one console. Fight friendly fraud and streamline the dispute management process with intelligent, adaptable tools and industry-leading expertise—all while lowering pressure on analysts and simplifying the customer experience.

Win more disputes, prioritize high-value transactions, and simplify operations

Using tailored evidence based on relevant, accurate data across merchants and industries, Sift Dispute Management helps businesses block and refute more chargebacks across multiple card issuers.

Access a comprehensive set of reportable metrics via Sift's customizable Analytics Dashboard. Gain deep insights into win rates, analyst efficiency, and friendly fraud, so you can make smarter strategic decisions and allocate resources more effectively.



Prioritize high-value transactions

Protect more revenue, prevent invalid disputes in real time, and lower your overall chargeback rate using easy-to-adopt tools and dedicated Account Managers with unmatched industry expertise. Sift Inquiries stop fraudulent chargebacks at the source, and Issuer Alerts intercept potential disputes before they require a response.



Win more disputes

Simplify operations using a single, intuitive console that helps you organize and track every dispute with a customizable Dashboard and Workspace. Sift's industry-first DisputeBot saves time and resources by automating response and delivery steps, like accurately selecting relevant evidence based on industry, reason code, and applicable modifiers.



Simplify chargeback operations

Sift helps you create consistently effective responses by automatically tailoring evidence, surfacing disputes that are worth reviewing and fighting, and providing ML-powered Response Recommendations that empower your team, drive efficiency, and win back more revenue.

Fight Fraud and Fuel Growth with Digital Trust & Safety

Sift is the leader in Digital Trust & Safety. Powered by the most sophisticated, real-time machine learning technology and a global community of fraud fighters, we combine custom models with learnings from across our global network of 34,000 sites and apps to identify trusted users and fraudsters with unparalleled accuracy. Sift detects evolving fraud patterns automatically using patented technology that analyzes over 70 billion global network events per month—enabling you to reduce losses and build trust with customers without the need to scale manual review efforts as user and transaction volumes grow.

Sift's industry-leading suite protects your Digital Goods & Services business without risking revenue. Reach out to sales@sift.com for a Digital Trust & Safety assessment.